

Vanguard Repair Request Form

Name: _____

Address: _____

Phone #: _____ Email: _____

Have you contacted Vanguard? YES or NO If so who did you speak with? _____

When did you purchase your marker? _____

Where did you purchase your marker? _____

Serial Number: _____

Description of issue with marker: _____

What have you tried to correct the issue? _____

Please be sure to include this form with your package, any package received without this form filled out completely will be immediately returned to you.

Ship to: Vanguard US, Attn: Repairs, 2146 Evanston Cir, Corona CA 92881

By signing below the customer agrees that they understand they will be responsible for any and all fees for shipping marker to the repair center and will be liable for any damage caused during shipping. The customer also understands that there is a fee associated with repair; This fee includes but is not limited to the cost of repair, cost of parts and a return shipping fee of \$15.

Signature
(If under 18 signature must be from parent or guardian)

Date